



# Our Values

For four generations, the Moles team has dedicated itself to "Caring For All Families As We Would Our Own." Our seven core values guide us in how we relate to families, our community, and each other. Central to each value is our goal of actively listening without formulating a response, then responding in a thoughtful way.

## Respect

Care for families we serve, the deceased, and for the natural environment in a way that upholds dignity and reverence, and for team members in a way that is supportive of each other

#### Honor

Recognize and celebrate people's unique gifts, interests, and contributions

## Compassion

Treat others in a way that first empathizes and understands, then responds in a kind and helpful manner

## Professionalism

Inspire confidence through actions that demonstrate the highest degree of ethics, experience and teamwork, while going beyond what is expected in effective communication, attention to detail, and care of our facilities and personal attire

## Positive Attitude

Focus our thoughts, words and actions in a way that expresses hope, encouragement, and support

#### Trust

Build confidence by fulfilling what we promise, while upholding the highest standard of honesty, professionalism, confidentiality, and accountability

# Community Stewardship

Be responsive for what has been entrusted to us by:

- **Volunteering** in activities that support community values and those in need
- Educating to equip people to make sound decisions
- **Providing** service that is affordable to everyone
- Taking care of our community, environment, and resources through environmentally sensitive practices